



UPDATED CANCELLATION/NO SHOW POLICY EFFECTIVE 10/1/2022

**Clients must cancel prior to their appointment time or
will be considered a **NO SHOW**.**

1ST No Show: No appointment for that month and will not be allowed a monthly appointment the following month

2nd No Show: No appointment for that month and will not be allowed a monthly appointment for the next 2 months

3rd No Show: Client must wait until the next calendar year to visit the Pantry for a monthly appointment

Any client with a no-show will be required to come into the Pantry to make their next appointment

****If you have a NO SHOW and have already scheduled an appointment for the following month, that appointment will be cancelled***

Walk-in will always be available for all clients Monday thru Thursday, 11:30am-12:30pm and Tuesday evening 5:30pm-6:30pm